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Third Party Update

To: IPA Members

From: Heather Rodgers

6/19/12

FRAUDULENT RX ALERT: If you receive any phone prescriptions from **Dr. Jon Landry, Capital Health Systems** please confirm them with his office at 609-394-6063. The fraudulent prescriptions are always phoned in and they claim they have a new patient for you. The prescriptions always include Xanax 2mg and various other items. Please confirm **all** phone prescriptions with the Dr.'s office.

AUDIT ALERT: Effective May 15, 2012, Caremark has changed their dispensing limits. Previously you could submit the smallest pack size with a 30 day supply to meet plan limits. Now you must call the Help Desk for the override code. Please make sure you are careful with Insulin (pens included), eye drops, inhalers, and nasal sprays. Always document the override information on the hard copy.

Below is the notice from Caremark:

ATTENTION: NETWORK UPDATE

Dispensing Limitations - Effective May 15, 2012

The Provider Manual is amended to ensure accurate claims submission for claims exceeding plan limits for the days supply or quantity dispensed.

AMENDMENT TO PROVIDER MANUAL:

The **Dispensing Limitations** subsection of the **Professional Audit** section (on page 44 of the Caremark Provider Manual) is amended to add the following text at the end of the fifth bullet point:

“; For additional information regarding Medicare Part D Claims, see the **Medicare Part D** section of the Provider Manual.”

In addition, the **Medicare Part D Claims Requiring Overrides** subsection of the **Medicare Part D** section (on page 58 of the Provider Manual) is amended to add the following text at the end of the subsection:

“Dispensing Limitations

Claims submitted to Caremark that exceed Plan limits for the days supply or quantity dispensed will reject with the message: PLAN LIMITATIONS EXCEEDED—the reject message includes the actual limits such as: MAXIMUM DAYS SUPPLY – 34 or QUANTITY LIMIT – 100. Any claims resubmitted must be entered with the accurate quantity and days supply. If the claim submitted has a quantity which represents the smallest commercially available package size or represents a single course of therapy (e.g., 9 vials of Remicade[®] as a 56 days supply), and rejects as stated, the Provider must call the Pharmacy Help Desk to request an override and resubmit the claim utilizing that quantity and the accurate days supply. Provider maintains responsibility to adhere to appropriate refill intervals.”

If you have any other questions or issues, please contact Heather Rodgers at IPA at 800-575-2667 or hrodders@ipagroup.org. Please check the IPA website, www.ipa-rx.org for updates regarding third party and legislative issues.