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The Buying Cooperative
Third Party Update

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TO: IPA Members

FROM: Heather Rodgers

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UPDATE!

COVENTRY/AETNA – TEMPORARY MEMBER ACCESS

Coventry/Aetna Part D processed through Express Scripts (ESI), announced and implemented a transition claims processing fix as of 1/12/15 that was to work for most pharmacies (those currently contracted with Aetna's Premier Preferred Network – their broadest network). **The effective date of this temporary transition processing will be backdated to 1/1/15.**

We have heard that many pharmacies are still unable to process these claims. CMS indicated to us today that **Aetna is loading pharmacies into the plans in groups and that process could take the rest of the week.** If your pharmacy is still having problems you may not be loaded yet by Aetna/Coventry at ESI.

A "Special Enrollment" (SEP) period for these beneficiaries will begin February 1, 2015. Patients will need to contact Medicare at 1-800-Medicare (Press 0 to speak to a representative) and advise them they need to select a new Part D plan due to **inaccurate, misleading, or deceptive marketing information about the pharmacy network** that was presented on Medicare Plan Finder or Aetna's website during the 2014 open enrollment period.

For more information or questions, please call Heather at IPA @ 800-575-2667 or hrodgers@ipagroup.org.